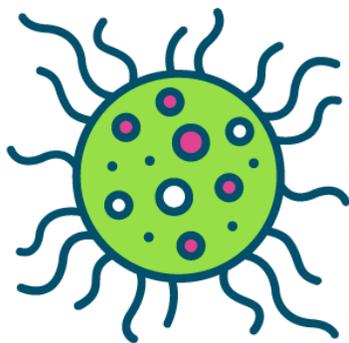




New report: What Dorset residents told us about health and care during Covid-19



Thanks to everyone who shared their experiences of health and social care during the first six months of Covid-19 (April to September 2020). Our new report highlights common issues people have faced and how these have changed over time, identifying the challenges and achievements of a health and social care sector turned upside down by the pandemic.

The majority of feedback was about GPs, followed by hospitals, pharmacy, dentistry, mental health services and social care – with a shift in the nature and sentiment of comments as we moved from lockdown to an easing of restrictions.

Other themes emerged about virtual healthcare, information and advice, and the value of community support. We have shared our findings with Dorset health and care providers to help them develop to provide the care people need.

Read the full report: [Dorset health and social care during Covid-19: What local people told us](#)

National award for our work with volunteers

We are thrilled to receive a highly commended award from Healthwatch England, for helping young people raise awareness of what it is like to live with type one diabetes (one of only four out of 152 local Healthwatch to receive this award). And we are very proud to celebrate the valuable contribution of our volunteers.



Find out more about this great project and watch the films and read the blog that Issy, Nicole and Rosey made [on our website](#).

Transport to hospital appointments



If you know someone in Poole who could benefit from a new helping service, getting to and from hospital appointments, please take this survey by local community transport charity Sedcat (South East Dorset Community Accessible Transport): <https://surveymonkey.co.uk/r/sedcat>.

If you need information about community transport services in Dorset or have any questions or feedback, please [contact us](#).

A few words from Richard...

Richard Selby is a volunteer member of the Healthwatch Dorset Steering Group. In his 'day job' he provides maritime aviation fire and rescue, medical first aid and mental health and wellbeing training on super-yachts and cruise ships. He is also a volunteer Community First Responder and Emergency Response Assistant for South Western Ambulance Service NHS Foundation Trust, responding to 999 calls from work and home. [Read his blog.](#)



See more from us on social media



We regularly share useful information on social media about health and wellbeing services, issues and resources, along with news about our work in the local community. Follow us to find out more and to share your thoughts and feedback (links are below).

**Speak up and help make health and social care better
for you and your community**



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