



Support our new campaign #BecauseWeAllCare

COVID-19 has resulted in changes to our NHS and social care services. 62% of people in the South West say they are more likely to take steps to improve health and social care services since the pandemic. In response, we have joined the national #BecauseWeAllCare campaign, calling on Dorset residents to share their experiences of care during COVID-19 to help services reflect, recover, and rebuild.

We are particularly keen to understand the impact on care homes and home care; the changes to mental health support; and people's experiences of medical appointments online or over the phone.

Share your feedback and encourage others to support our campaign by completing our online survey: smartsurvey.co.uk/s/CoronavirusHWD or call us on 0300 111 0102.

Read what people are saying about Dorset health and social care during COVID-19, and find out what national research has revealed about how people in the South West view feedback on care. [Read more...](#)



New report: What is it like to live and work in a care home during COVID-19?

We recently ran a virtual focus group with care home managers and staff from across Dorset, to explore their experiences during the pandemic. Find out what they told us about COVID-19 testing, PPE, new ways of working and communicating with other professionals, relatives and friends, and the overwhelming support they have received from the local community.

Read the report in full:

[What is it like to live and work in a care home during COVID-19?](#)

Tell us what matters to you and help make health and social care better for your community

Healthwatch Dorset is the county's independent health and care champion. We exist to ensure that people are at the heart of care. Our dedicated team of staff and volunteers listen to what people like about local health and care services, and what could be improved. These views are then shared with the decision-making organisations in the county, so together we can make a real difference.

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